Student manual

Get started with Ai8: notebooks, code that keeps running when you leave, the agent, and coursework.

Sign in at

app.ai8.io

Online guide

ai8.io/guide/students

Help and ideas

support@ai8.io

October 2026

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Quick start

Seven steps take you from the invitation email to your first submitted piece of work.

1 **Accept your invitation**
Open the email, choose a display name and a password, and press Create account.

2 **Sign in at app.ai8.io**
Use the email address you were invited with, and bookmark the page.

3 **Find your course**
Your courses are in the Courses row at the top of Home.

4 **Open a project and a notebook**
Open a project, then click a notebook in the file list on the left.

5 **Run your first cell**
Click a code cell and press Shift+Enter. A runtime starts for you.

6 **Ask the agent**
Press New Chat, ask about your project, and answer the approval card.

7 **Start and submit an assignment**
Read the brief, press Start, do the work, press Submit, and keep the receipt.

SIGN IN
app.ai8.io
Ai8 runs in your browser at this address. Bookmark it.

ONLINE GUIDE
ai8.io/guide/students
This manual with search, a tour of the workspace, and demos to try first.

HELP AND IDEAS
support@ai8.io
Questions, problems and feature suggestions are all welcome.

01

Get started

Your account, signing in, and finding your way around Home.

What Ai8 gives you

Ai8 is a workspace for Jupyter notebooks that runs in your browser, with nothing to install. Three things make it more than a notebook on your laptop.

1 Code that keeps running when you leave

Press Run and close your laptop. Your code carries on in your runtime on the server, and the output is saved as it prints. A runtime nobody is using stops by itself, so it does not use up your compute. **Chapter 3.**

2 An AI agent that works in your project

Ask in plain words. The agent reads your files, explains errors and methods, writes and edits notebook cells, and runs code, whether you are learning something or getting work done. It asks before each change. **Chapter 4.**

3 LLM API access

COMING SOON

Call large language models from your own notebooks and scripts, with no API keys to manage. It is not available yet; the online guide will say how to use it when it is.

THE ONE IDEA TO KEEP

Your files are always there; compute arrives when you need it. Notebooks, data and saved outputs live on the server, so you can open, read and edit them with nothing running. A runtime, the machine that runs your code, starts the first time you press Run, keeps working while your code runs even if you leave, and stops by itself once it is idle.

Get your account

Ai8 is by invitation. Your instructor or workspace admin invites you by email, and you choose your own password. There is no sign-up form.

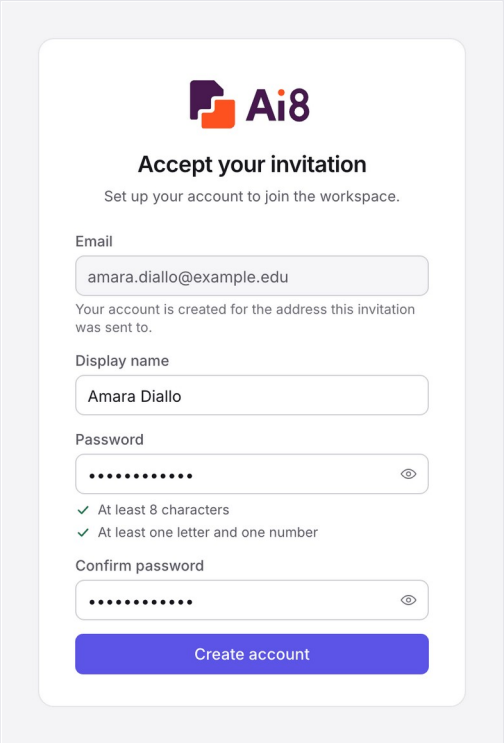
1 **Open your invitation**
Find the email “You’ve been invited to Ai8” and open the link in it. The email says when the invitation expires.

2 **Create your account**
On **Accept your invitation**, enter a display name and a password, then press **Create account**.

3 **Sign in**
From then on, go to **app.ai8.io** and sign in with the email address you were invited with.

BOOKMARK APP.AI8.IO
That is where Ai8 lives, and the invitation link will not take you there a second time. The public site, ai8.io, has a **Sign in** link that leads to the same place.

PASSWORD RULES
At least 8 characters, with at least one letter and one number.



Accept your invitation. Your account uses the address the invitation was sent to.

If you get stuck signing in

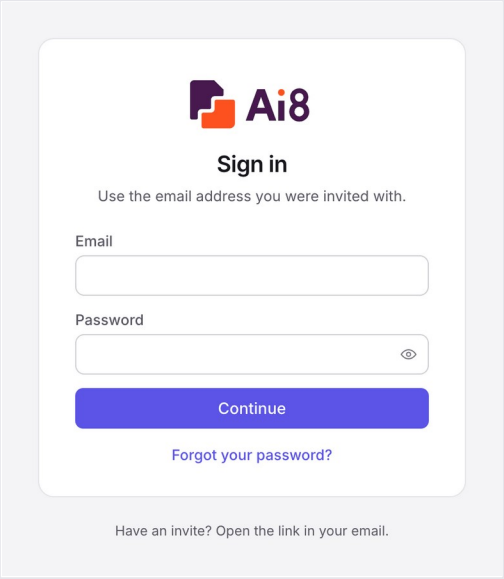
Cannot find the sign-in page?
Type **app.ai8.io** into your browser’s address bar. Searching the web for “Ai8” may not find it.

Forgot your password?
Press **Forgot your password?** on the sign-in screen. The reset link expires in a couple of hours and works once. Setting a new password signs you out on your other devices.

“This invite link no longer works”
An invitation link works once. Ask whoever invited you for a new one, or just sign in if you already created your account.

No invitation email
Check your spam folder and the mailbox the invitation was sent to. Then ask for it to be sent again.

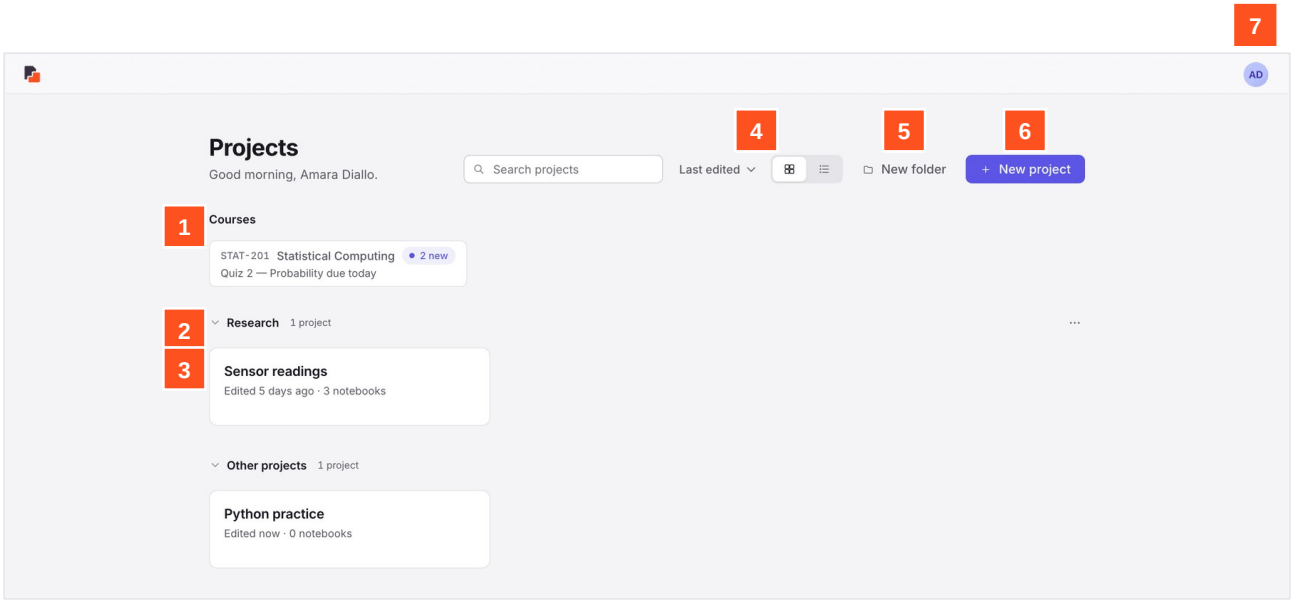
A different email address
An account belongs to the address it was invited with. Ask for the other address to be invited.



The sign-in screen.

Home: your projects and courses

Home is the first page after you sign in. It lists every project you can open, with your courses in a row above them.



1 Courses
Your courses, with unread announcements and the next thing due.

2 A folder
Yours alone. Drag projects onto it to file them.

3 A project
Click to open. The ··· menu moves it to a folder or manages members.

4 Sort and layout
Sort the list, and switch between cards and rows.

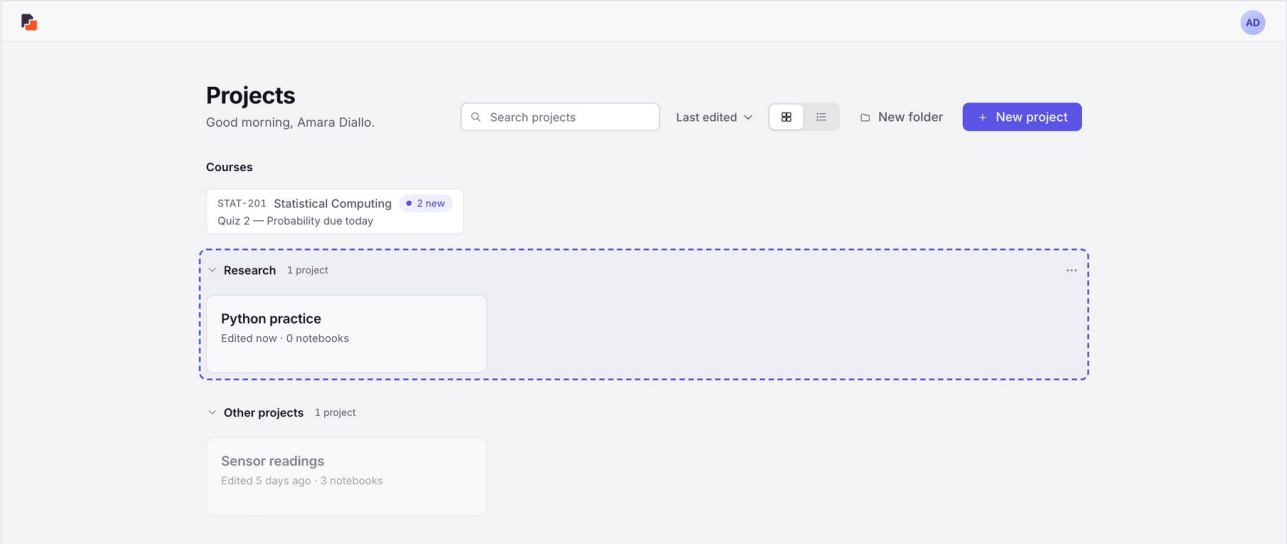
5 New folder
Create one, then drag projects onto it.

6 New project
A project holds your files, notebooks and its own runtime.

7 Account menu
Usage limits, theme, Personal settings and Sign out.

Organize projects into folders

Folders keep your own Home tidy. Nobody else sees them, and deleting a folder never deletes a project.



Drag a project onto a folder. The folder lights up when it will take it.

1 **Make a folder**
Press **New folder** and give it a name.

2 **Drag a project onto it**
Drag the card, or the row in the list view, onto the folder. A collapsed folder takes it on its heading.

3 **Take it out again**
Drag it onto **Other projects**, or open the project's ··· menu and choose **Remove from folder**.

Your profile and settings

Click your avatar in the top right corner to open the account menu. **Personal settings** holds the rest.

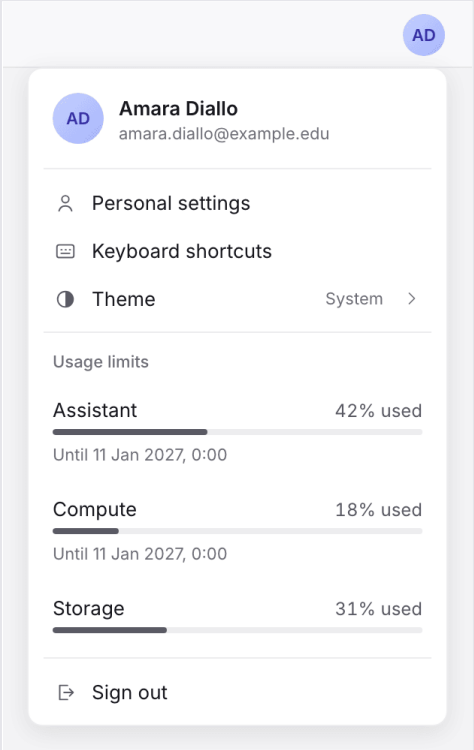
Display name and photo
Shown to collaborators and course staff. Until you add a photo, people see your initials.

Password
Reset password sends a link to your email address.

Preferences
Language, theme, and inline code completion.

Usage limits
How much of your assistant, compute and storage allowance you have used, and the date it runs until.

Memory
Read, correct or delete what the agent has kept about you.



The account menu behind your avatar.

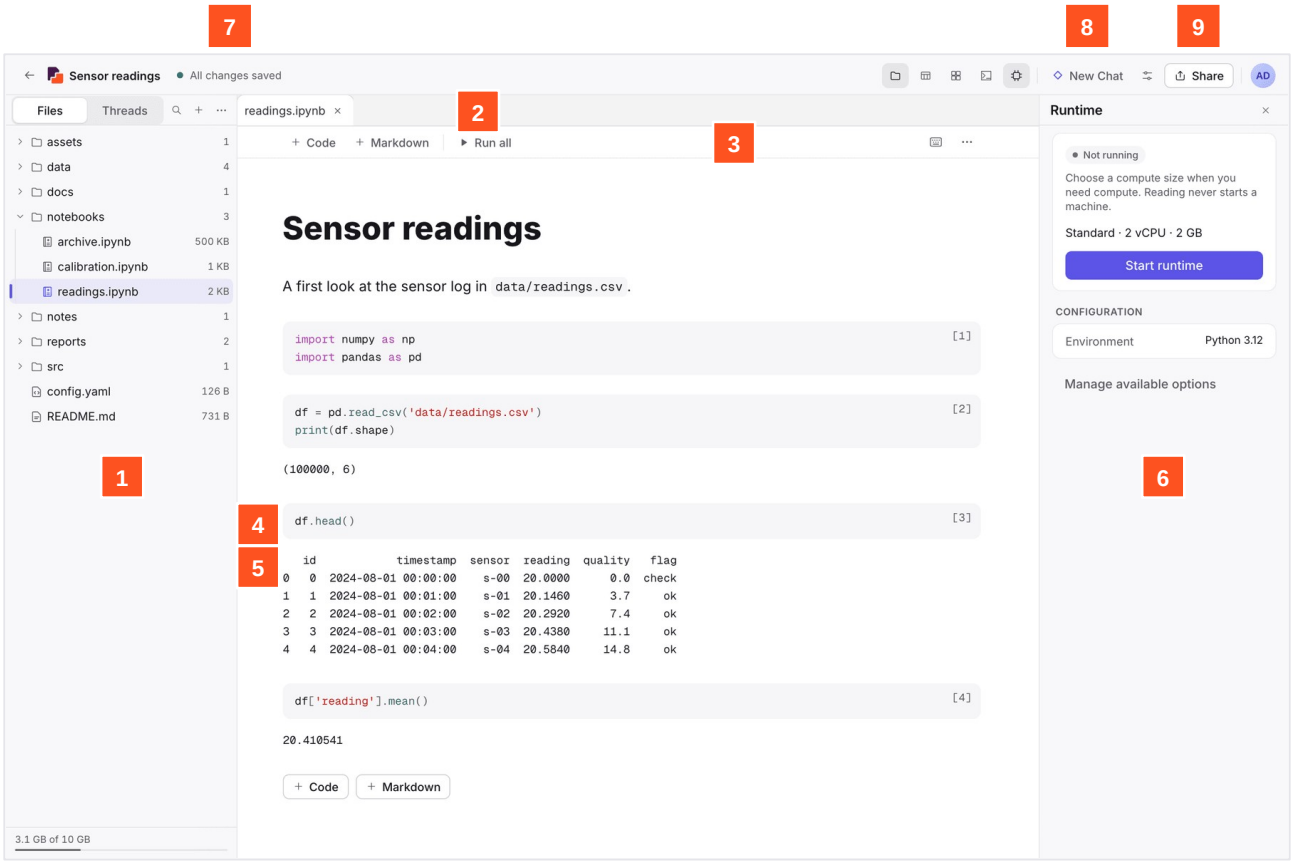
02

The workspace

The tabs you work in, your files, and sharing a project.

The workspace at a glance

Opening a project takes you to the workspace: your files on the left, and whatever you open in tabs on the right.



1 Your files
Click a file to open it. Drag files in to upload. The switch above the list shows your chats with the agent instead.

2 Tabs
Whatever you open becomes a tab.

3 Notebook toolbar
Add cells, Run all, and the ··· menu.

4 A code cell
Shift+Enter runs it.

5 Saved output
Stays with the notebook, with nothing running.

6 Runtime panel
Status, Start runtime and Stop.

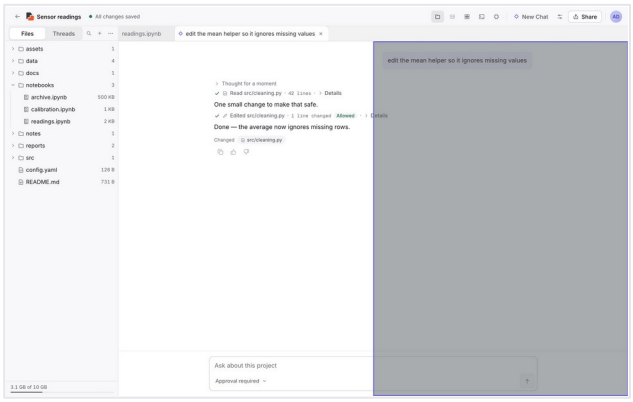
7 Save state
Tells you your work is saved.

8 New Chat
Start a conversation with the agent.

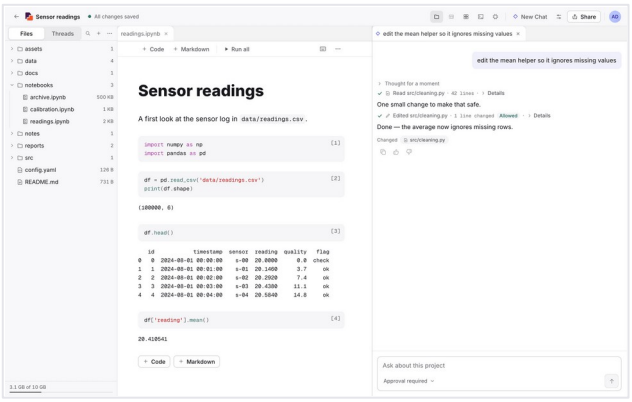
9 Share
Invite someone to the project.

Make the workspace yours

Everything you open is a tab, and tabs can be arranged. Put the things you use together side by side.



Drag a tab toward an edge. The highlight shows where it will land.



Drop it, and the two sit side by side.

Put two things side by side
Drag a tab to an edge of the workspace and drop it. Try a chat beside your notebook, or your data beside your code.

Reorder and regroup
Drag a tab along its strip to reorder it, or onto another group to move it there.

Make room
Ctrl/⌘ 0 hides the file panel, and Ctrl/⌘ Alt/⌥ 0 the Runtime panel. Drag the edge of the file panel to widen it.

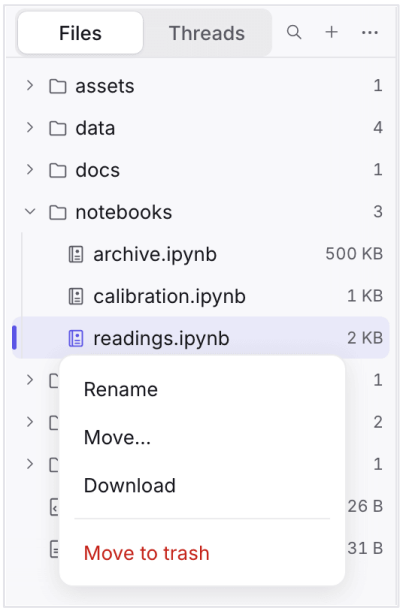
Your layout is remembered
Each project keeps its layout in this browser. To start again, press Ctrl/⌘ K and choose **Reset layout**.

Find anything fast
Ctrl/⌘ K opens the command palette. Type the name of a file or an action.

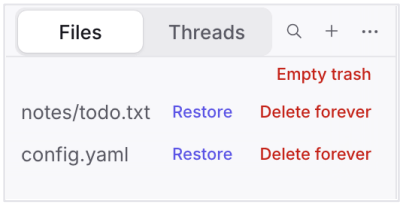
Light or dark
Open the account menu behind your avatar and change **Theme**.

Working with files

To	Do this
Upload	Drag files or whole folders onto the file list, or use **Upload files…** and **Upload a folder…**
Find a file	Type in **Search files** above the tree.
Rename	Press F2, or use the ··· menu on the row.
Delete	Press Del, or choose **Move to trash**. Press **Undo** on the message, or restore it later from **Trash**.
Delete for good	In **Trash**, choose **Delete forever** on a row, or **Empty trash**. Both ask first and cannot be undone.
Download	Choose **Download** in the row's ··· menu. In a notebook, Ctrl/⌘ S downloads it as .ipynb.
See files your code wrote	Open the ··· menu in the file list header and choose **Refresh files**.



A file's ··· menu.



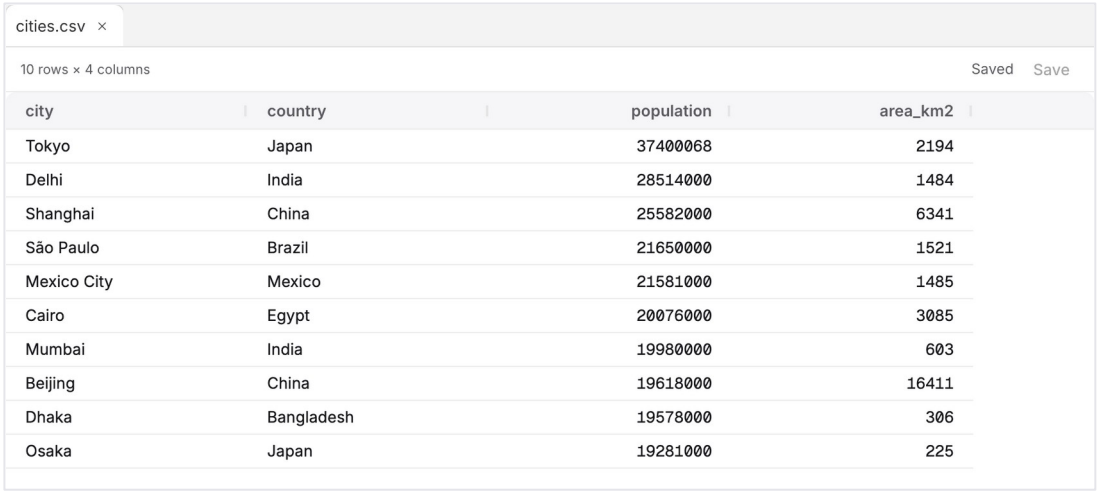
Trash: restore a file, delete it forever, or empty the trash.

What opens in the browser

Open without a runtime
Notebooks, Markdown, CSV and TSV tables, Excel workbooks, PDFs, HTML pages, images and source files.

Edit tables in place
Double-click a cell in a .csv or .tsv, then press **Save**. Excel workbooks are read-only.

Everything else
Files with no viewer, and very large files, offer a **Download file** button instead.



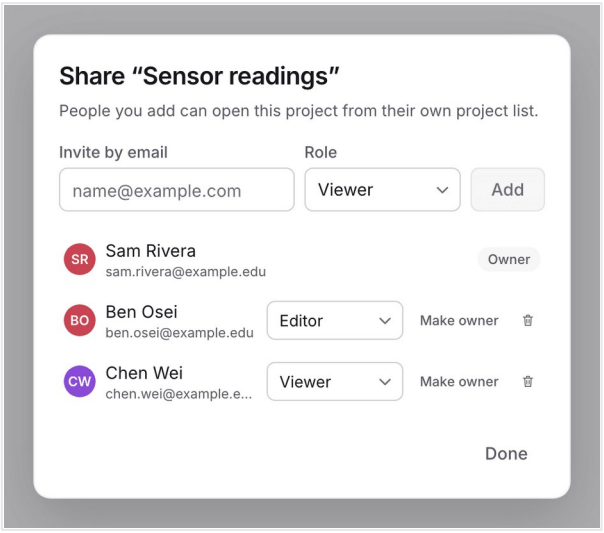
city	country	population	area_km2
Tokyo	Japan	37400068	2194
Delhi	India	28514000	1484
Shanghai	China	25582000	6341
São Paulo	Brazil	21650000	1521
Mexico City	Mexico	21581000	1485
Cairo	Egypt	20076000	3085
Mumbai	India	19980000	603
Beijing	China	19618000	16411
Dhaka	Bangladesh	19578000	306
Osaka	Japan	19281000	225

A CSV file in the table viewer.

Share a project

Press **Share**, enter the email address of someone in your workspace, choose a role and press **Add**.

Role	Can
Owner	Everything, including sharing and deleting. **Make owner** hands the project on.
Editor	Edit files, run code, use the agent.
Viewer	Read and download. Editing and running are off.



The Share panel.

ONE WRITER AT A TIME
One person edits a notebook at a time. If someone else is editing, press **Request write access**; they press **Hand over**.

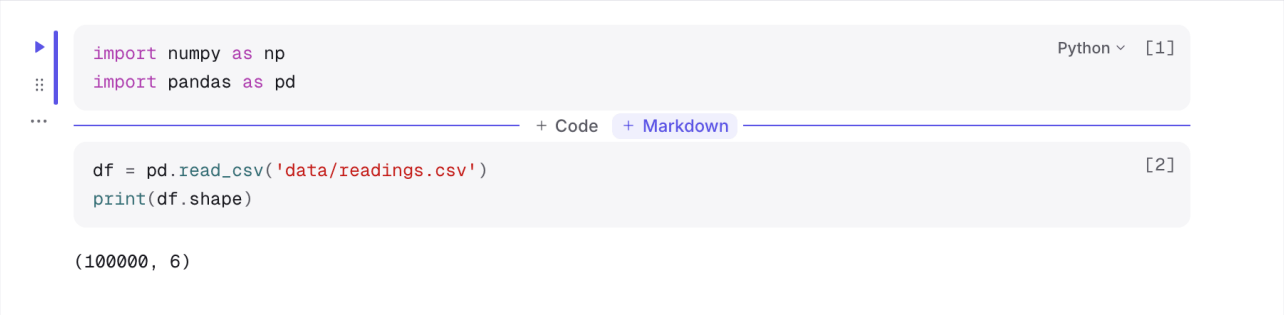
03

Notebooks and code

Cells, running code, and runtimes that keep working when you leave.

Notebook basics

A notebook is a column of cells. A code cell runs in your runtime; a Markdown cell is formatted text. Notebooks here are standard Jupyter .ipynb files, so the keys you know from Jupyter work.



Add a cell between two others. The selected cell shows its type at the top right.

Add a cell
Point between two cells and choose **+ Code** or **+ Markdown**.

Edit Markdown
Double-click the cell. Shift+Enter renders it again.

Change its type
Click the type shown on the selected cell: Python, Markdown or Raw.

Undo a delete
Deleting a cell shows **Undo**. The ··· menu on each cell has copy, move and more.

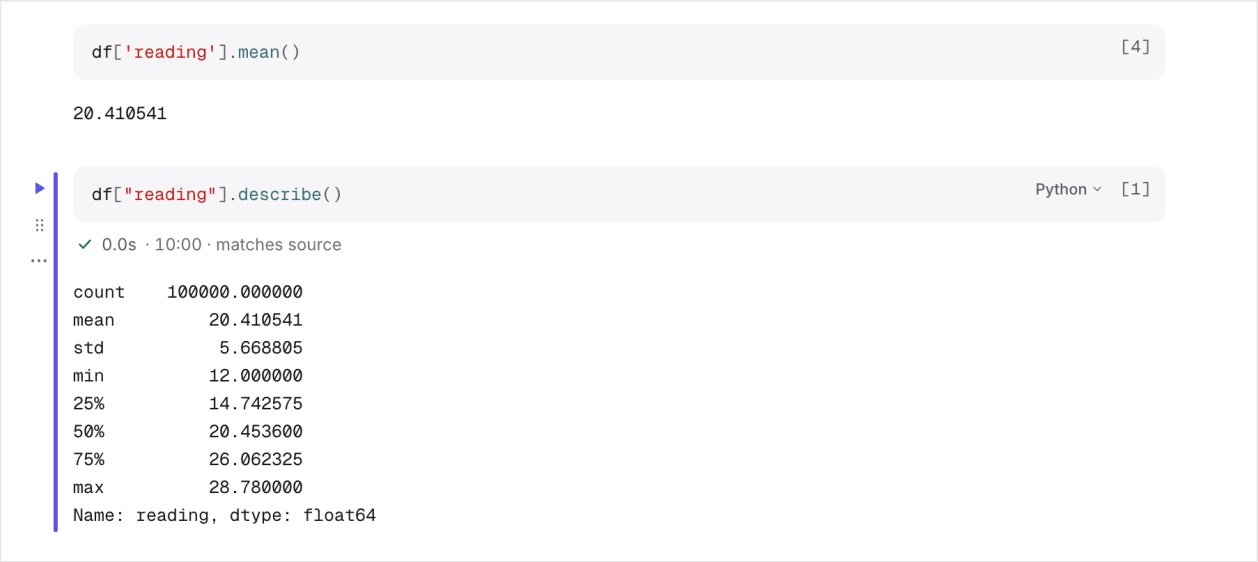
Run your first cell

1 Click a code cell
The bar on its left shows it is selected.

2 Press Shift+Enter
Or use **Run all** in the notebook toolbar to run every cell from the top.

3 Wait for the runtime
The first run starts a runtime for you, which can take a moment. If asked, choose a compute size and press **Start runtime**.

4 Read the output
It appears under the cell and is saved with the notebook.

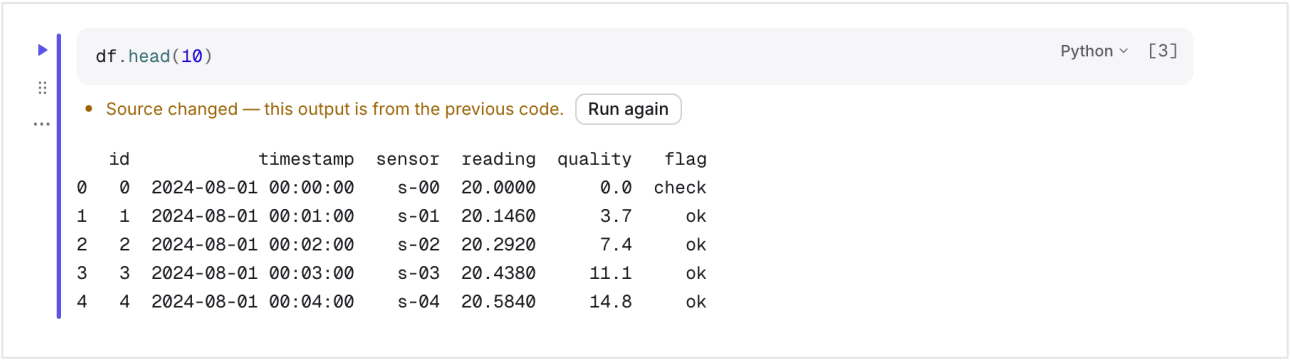


After a run: the tick and duration under the cell, then its output.

Reading the line under a cell

Between a cell's code and its output, one line tells you where that cell stands.

You see	It means
No line	The cell has never run.
queued 2nd	Waiting behind another of your cells.
A counting timer	Running now.
✓ 0.8s	Finished. The output matches the code.
Source changed — this output is from the previous code.	The code was edited after it ran, so the output is out of date. Press **Run again**.
stopped at 12.4s	You interrupted it.
The runtime stopped before this cell finished. Output up to then is kept.	The runtime stopped while the cell was running. Run it again.
An error, such as KeyError	It failed. **Explain this error** asks the agent about it.

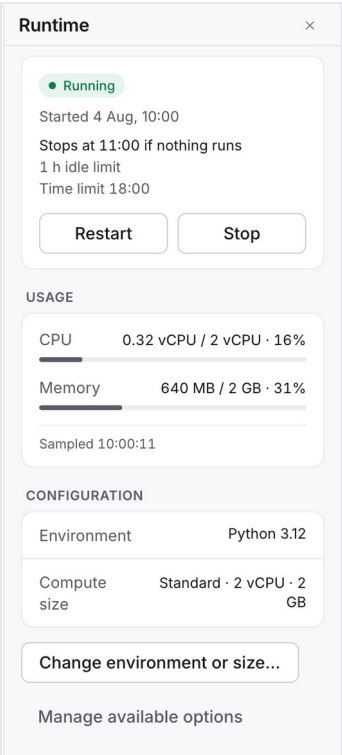


A cell whose source changed after it ran.

Runtimes: compute on demand

You never have to start a runtime as a separate step. Press Run and Ai8 starts one, using the project's default compute size. The **Runtime** panel shows its status.

Status	Means
Not running	No machine is attached. Reading and editing work fine.
Waiting for capacity	A machine has been requested and is on its way.
Starting	The machine is starting. This can take a moment.
Running	The runtime is up and working.
Running · idle	The runtime is up, with nothing executing.
Failed	It did not start, or stopped unexpectedly. Start it again.



The Runtime panel: status, when it will stop, usage and configuration.

Interrupt
Stops the cell that is running. Your variables stay.

Restart
Clears the kernel's memory. Variables are lost; your notebook and its outputs stay.

Stop
Releases the machine at once. Do this when you finish, to save your compute limit.

Environment, terminal and variables

Environment
The software your code runs in, such as Python or R and their packages.

Terminal
Open a terminal gives you a shell on the same machine and the same files.

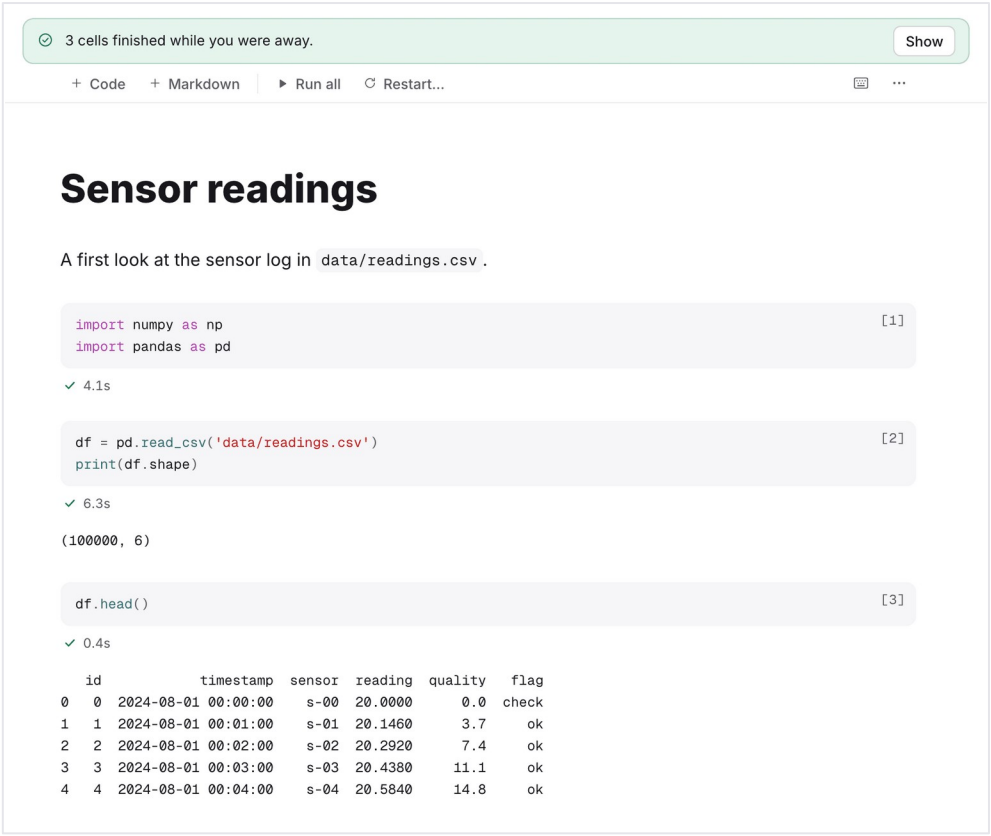
Two runtimes at once
That is the default limit. If you reach it, stop the runtime in a project you are not using.

Compute size
How much CPU and memory you get. **Change environment or size…** picks from what your workspace offers. For an assignment, your instructor has chosen.

Variables
Lists what a Python kernel is holding, and opens dataframes as a table.

Your code keeps running when you leave

Pressing Run hands the cell to your runtime, not to your browser tab. Close the tab, shut the laptop or lose your connection, and the cell still finishes on the server, followed by every cell queued behind it. Output is saved as it prints. That makes a long job practical: start it, leave, and come back to the result.



Back after a long job: a notice says how many cells finished while you were away.

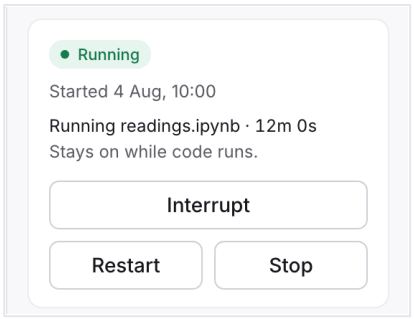
When you come back, you see	It means
A cell with its clock still counting	It is still running. The output so far is shown, and more arrives as it prints.
3 cells finished while you were away.	Those cells ran to the end with no tab open. Each shows its result and how long it took. **Show** takes you to the first of them.
The runtime stopped before this cell finished. Output up to then is kept.	The runtime stopped first: it reached its time limit, somebody stopped it, or the kernel died. Run the cell again.

GOOD TO KNOW

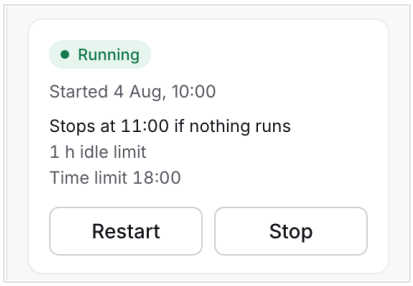
Cells still run in order, and a run stops at the first error, exactly as it does while you watch. Code that is running keeps the runtime on for as long as it runs, up to the time limit of your compute size if it has one.

A runtime stops by itself when nothing is happening

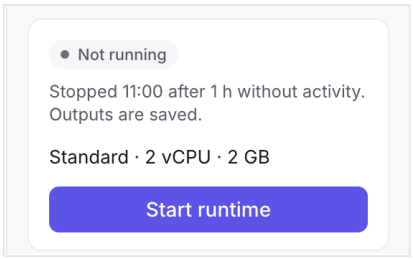
You do not have to remember to switch a runtime off. Once no code is running and you have stopped using it, an idle clock starts. When it runs out, the runtime stops and frees the machine, so a runtime you forgot about does not use up your compute limit. The **Runtime** panel always says where things stand.



While code runs.



Idle: when it will stop.



After an idle stop.

The Runtime panel says	It means
Running readings.ipynb · 12m 4s Stays on while code runs.	Code is executing. The runtime stays on until it finishes, whether or not you are there.
Stops at 14:52 if nothing runs 1 h idle limit	Nothing is running. Run something, or do something in the runtime, before then and the clock starts again.
Stopped 14:52 after 1 h without activity. Outputs are saved.	It stopped because it was idle. Press Run to start a new one.
Stopped 22:10 at the 8 h time limit. Outputs are saved.	Your compute size has a time limit, and the runtime reached it.

What keeps a runtime on
Code that is running, and things you do in it: running a cell, typing in a terminal, answering an input prompt, moving a widget, interrupting or restarting.

What does not
An open tab. Reading and editing never needed a runtime, so leaving a notebook open does not hold one, however long you leave it.

When it stops
Your files and saved outputs are untouched: they never lived on the runtime. Variables in memory are gone, so run the cells again when you need them.

04

The agent

An AI assistant that works in your project and asks before it changes anything. LLM API access is coming soon.

Meet the agent

The agent is an AI assistant that works inside your project, not in a separate chat window. It reads your files, explains what it finds, writes and edits notebook cells, runs code on your kernel and can search the web. You stay in charge: it asks before each change.

For learning
Ask why a cell fails, or press **Explain this error** under the error. Ask it to explain a method using your own data, to walk through code line by line, or to check your reasoning.

For getting work done
Ask it to clean a dataset, draw a plot, tidy a notebook or track down a bug. For a longer job it plans the steps, works through them, runs the code and fixes what breaks, showing each step as it goes.

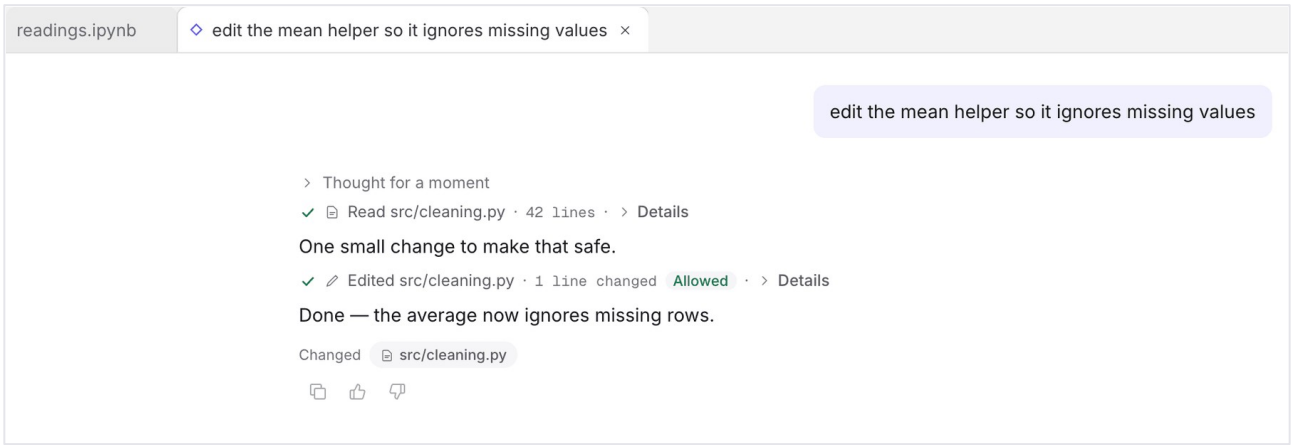
It reads what is in the project: notebooks, code and data files, and PDF, Word, PowerPoint and Excel documents. To start:

1 **Press New Chat**
The chat opens as a tab beside your notebook.

2 **Ask in plain words**
“Why does cell 4 fail?” or “Plot the median reading by sensor.” There is nothing to attach; the agent reads the project itself.

3 **Watch what it does**
Each quiet line, such as Read readings.ipynb, shows what it looked at. **Details** shows exactly what.

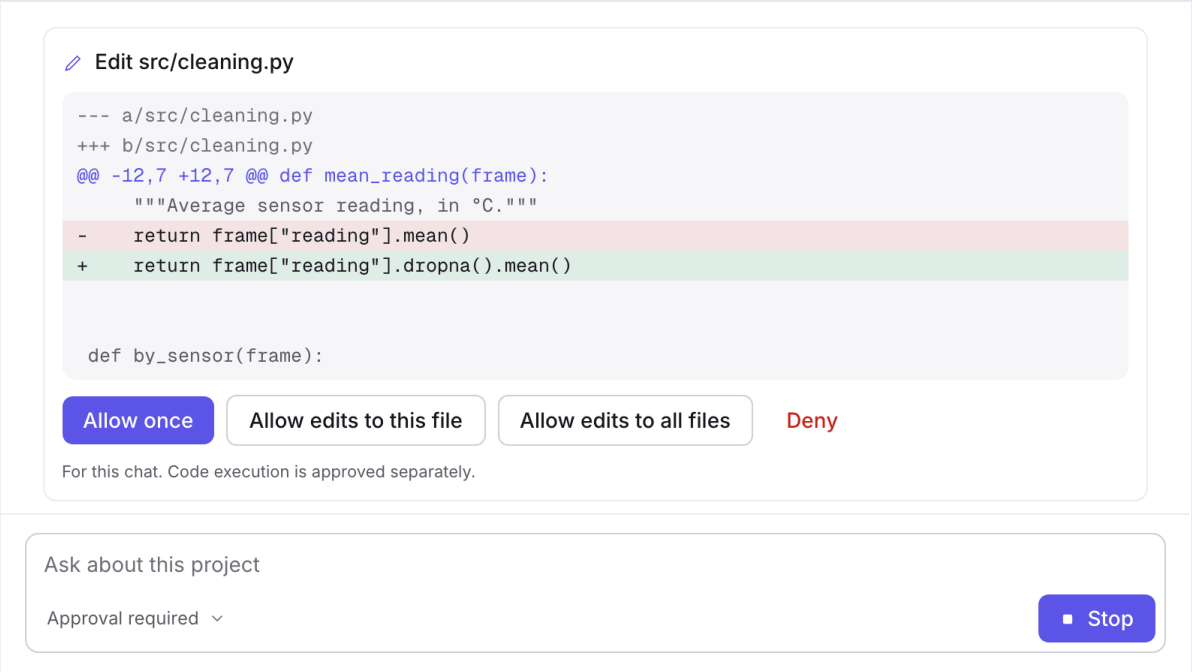
4 **Answer its approval cards**
It asks before it changes a file or runs code.



A chat with the agent. The quiet lines show what it read and did.

You approve every change

When the agent wants to change something, a card shows the exact change before anything is written.



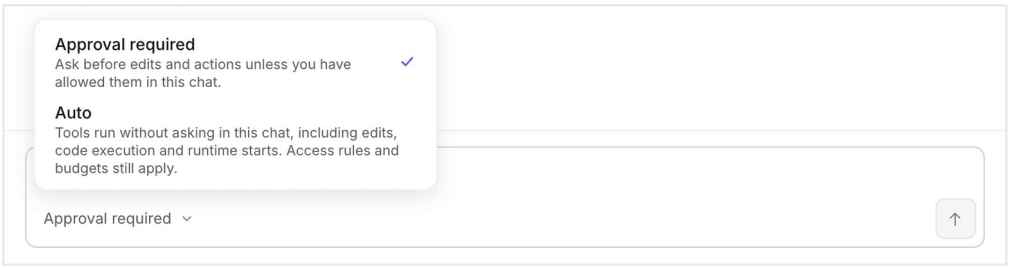
An approval card.

Choice	What it allows
Allow once	Only this change.
Allow edits to this file	Edits to this file for the rest of this chat.
Allow edits to all files	All file edits in this chat.
Deny	Nothing runs, and the agent is told you declined.

RUNNING CODE IS ASKED SEPARATELY
Permission to edit never covers running code or starting a runtime. Permissions you gave appear above the chat with **Revoke**. A card nobody answers expires after five minutes.

Approval required or Auto

Every new chat starts in **Approval required**. Switching to **Auto** lets tools run without asking in that chat, including running code and starting a runtime. Your limits still apply, and **Stop** always ends the turn.



The mode control beside the message box.

Suggestions, memory and privacy

Suggestions as you type
Pause in a code cell and a grey suggestion may appear. Tab accepts it, Esc dismisses it. Turn it off in Personal settings, Preferences.

What it remembers
The agent can keep short notes between chats. It tells you when it saves one, with Undo. Manage them in Personal settings, Memory.

Your chats are yours
Chats in your own projects are private to you. Course staff cannot read them, and neither can workspace admins.

When the agent is off

You see	Why
The assistant is turned off for this assignment by your instructor.	The agent is off by default for coursework. Your instructor switches it on per assignment.
Your timed exam is running. The assistant is off until you submit.	During a timed assessment with the agent off, it is off everywhere, in every project, until you submit.
You've reached your assistant limit.	The agent and suggestions pause until your workspace gives you a new allowance. Chapter 6 explains limits.

LLM API access: coming soon

NOT AVAILABLE YET
Soon you will be able to call large language models from your own code in Ai8, from a notebook cell or a script, with no API key to create or keep secret. It is for work where a model is part of what you are building, such as classifying text, extracting data or comparing models. The agent is different: you chat with it, and it works on your project for you. The online guide will say how to use the LLM API as soon as it is released.

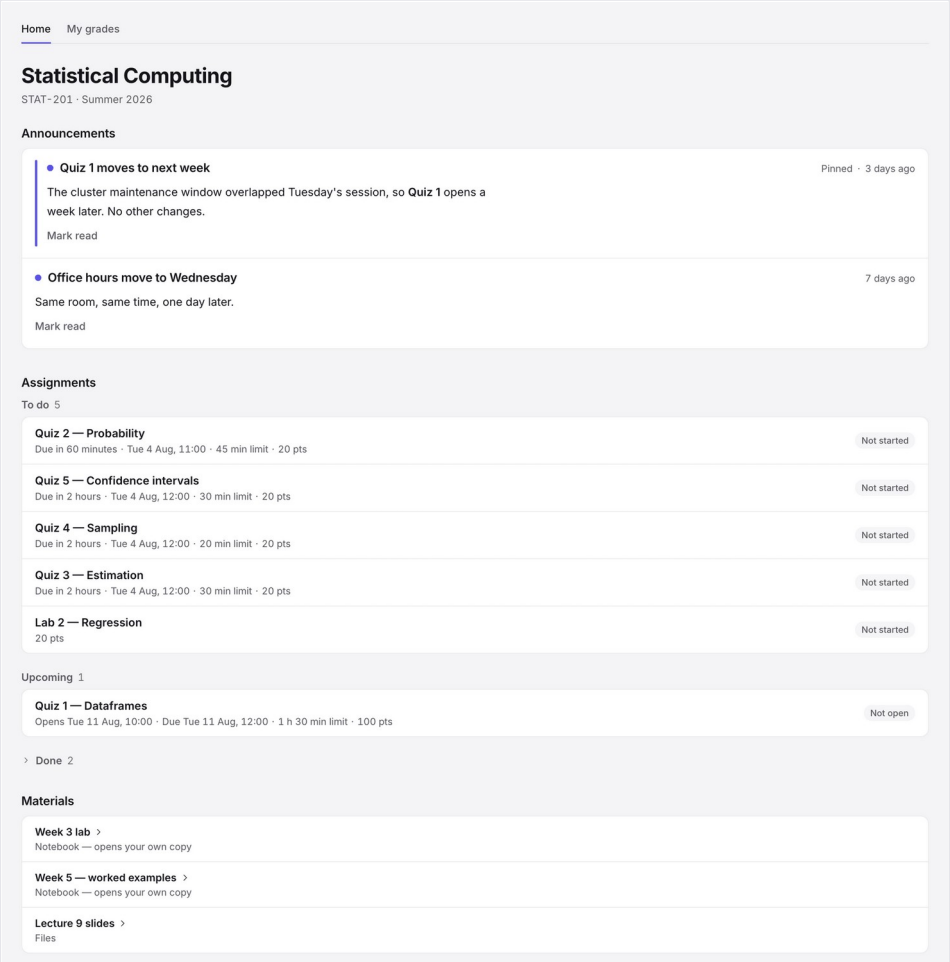
05

Coursework

Courses, assignments, timed assessments and grades.

Your courses

Your courses are in the **Courses** row at the top of Home. A course shows announcements, then assignments grouped by where they stand for you, then materials your instructor has shared.



A course's Home.

Status	Means
Not open	You cannot start yet. The brief says when it opens.
Not started	Open, and you have not pressed Start.
In progress	You started and have not submitted.
Submitted	Handed in. You also see this while it is being marked.
Missing	It closed without a submission from you.

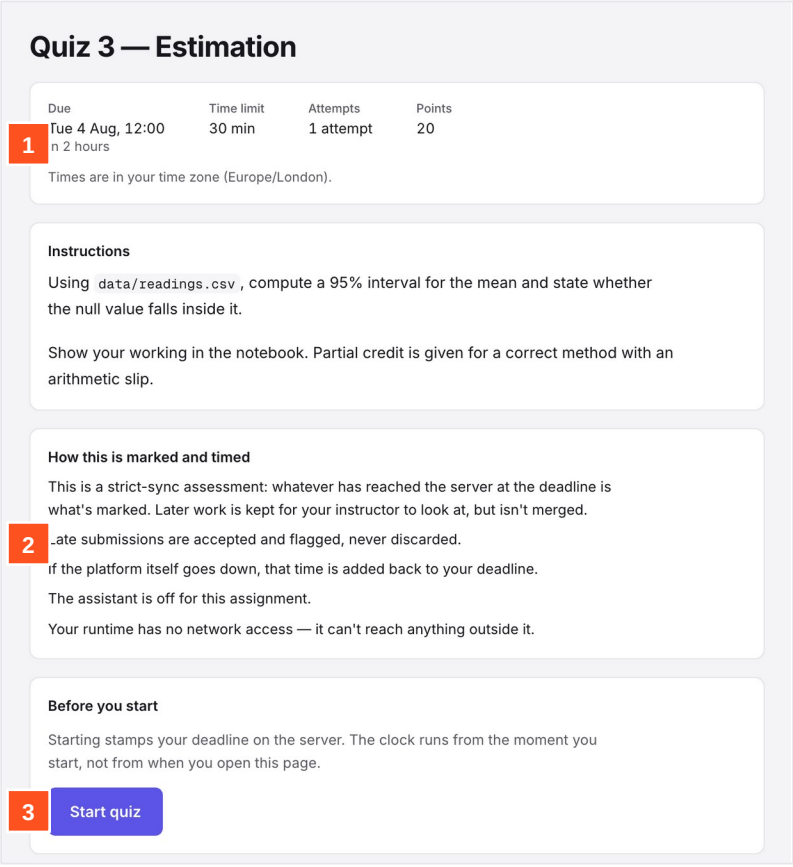
An assignment in five steps

Assignments, quizzes and exams all work the same way.

1. **Read the brief**
   Due date, time limit, attempts and the rules. Opening it does not start anything.
2. **Start**
   The server stamps your deadline and opens your own copy of the work.
3. **Do the work**
   The normal workspace, with a countdown and a counter of cells written.
4. **Submit**
   A snapshot of your work is taken. You cannot reopen the attempt.
5. **Keep the receipt**
   It says when you handed in, whether on time, and which attempt.

YOUR WORK IS SUBMITTED FOR YOU AT THE DEADLINE
If you have not pressed Submit when the deadline arrives, the server submits your work automatically. Your receipt then reads **Submitted by the server**.

Read the brief, then start

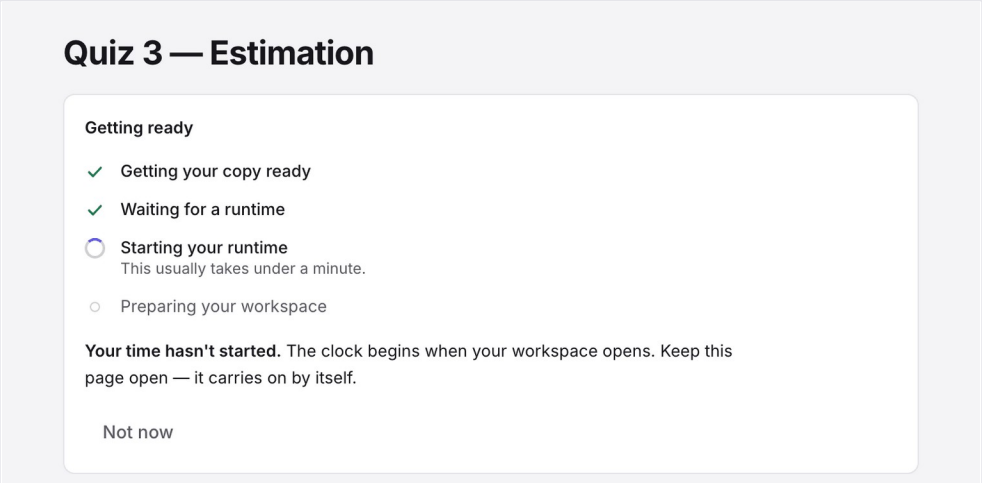


1. **The facts**
   Due, Time limit, Attempts and Points. Extra time you were given is already included.
2. **The rules**
   How it is marked and timed, and whether the agent is on. Every line is enforced by the server.
3. **Start**
   Stamps your deadline and opens your copy. With a time limit, the clock runs from now.

STARTING LATE COSTS TIME
Your deadline is whichever comes first: the due date, or your time limit counted from when you start. The brief warns you if you would get less than the full limit.

If Start says Getting ready

Some timed work starts your compute first, so that the wait does not come out of your time. After you press Start you see **Getting ready** and “Your time hasn’t started.”, with each step ticked off as it finishes.



Getting ready: your compute starts first, and your time has not started.

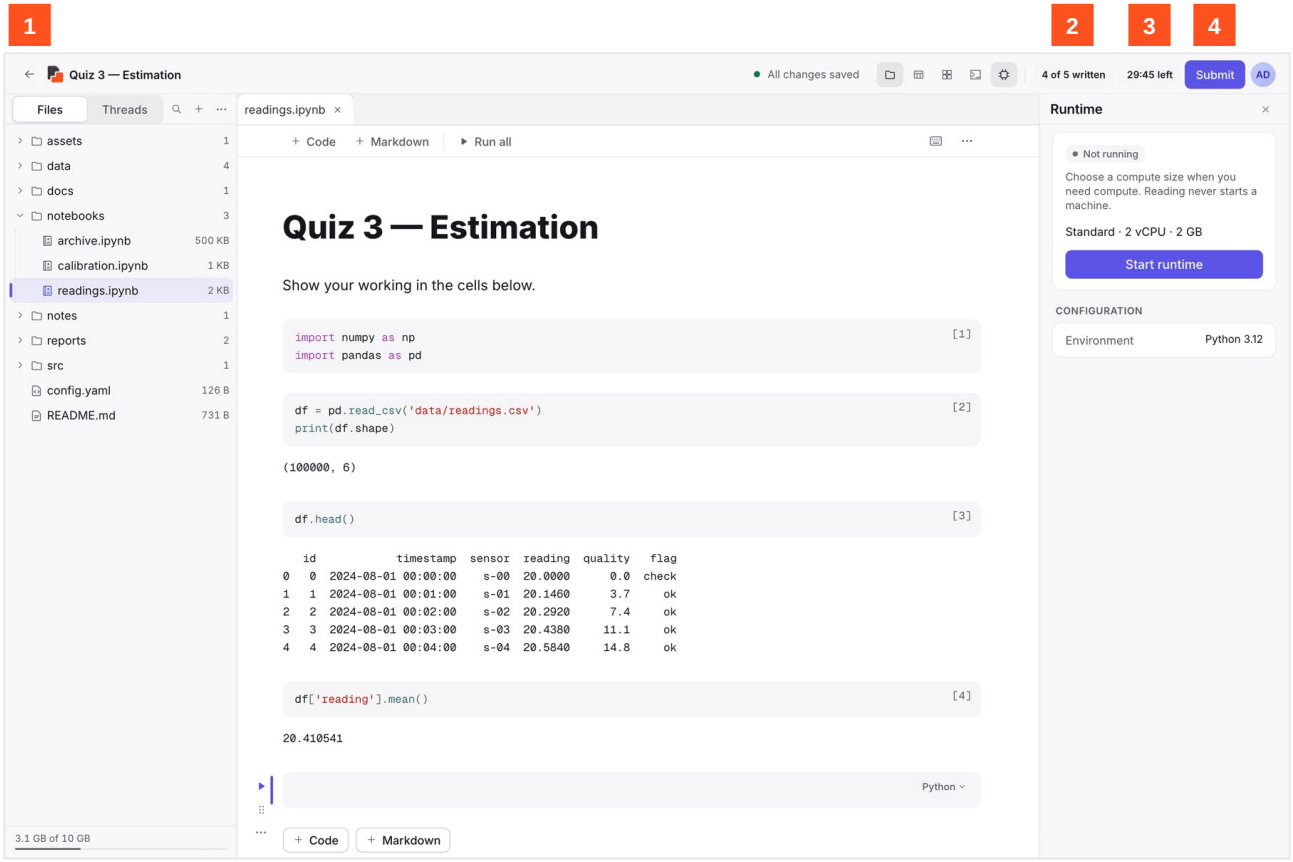
Keep the page open
It carries on by itself, then opens your workspace with the runtime already running. Your clock starts at that moment.

If every machine is busy
The page waits in line for you. Your time still has not started.

If your compute cannot start
The page says why, and offers **Try again** or **Start without compute**.

Working against the clock

You work in the normal workspace, with the clock in the top bar. If your browser crashes or you close the tab, reopen the assessment: you are back in the same attempt, and the clock is still right.



1 Back to the course
Leaving does not stop the clock.

2 Written counter
Cells you have written in. It does not check answers.

3 Countdown
Follows the server's clock, not your computer's.

4 Submit
Opens a review before you hand in.

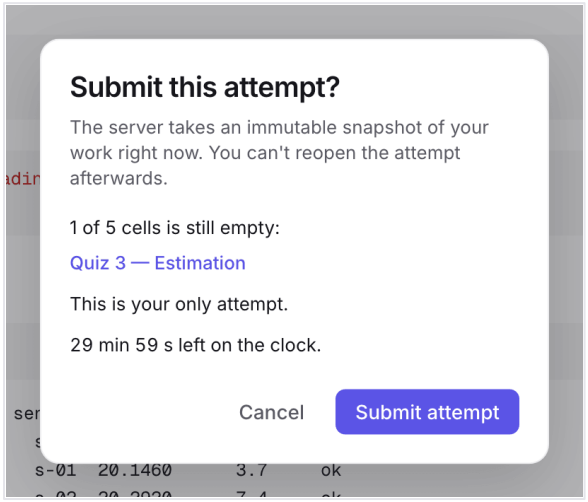
Submit, and keep your receipt

Before you submit

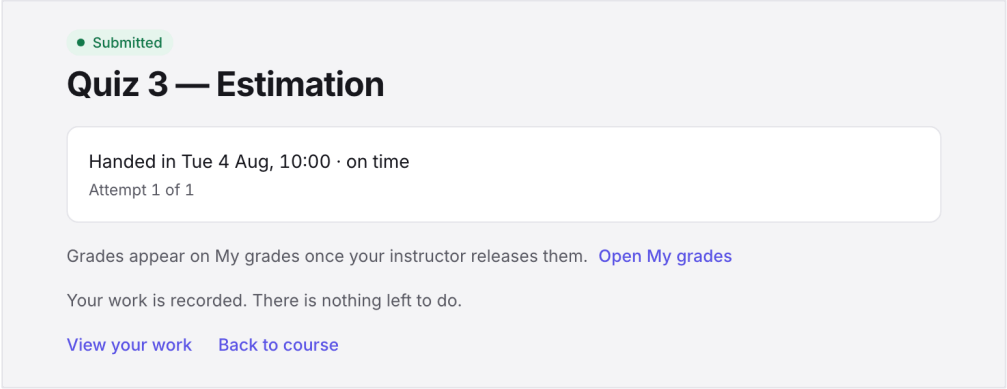
The review shows which cells are still empty, your attempts, and how long is left. **Submit attempt** hands in.

After you submit

The receipt says when, whether it was on time, and which attempt. With attempts left, your latest submission is the one that is marked.



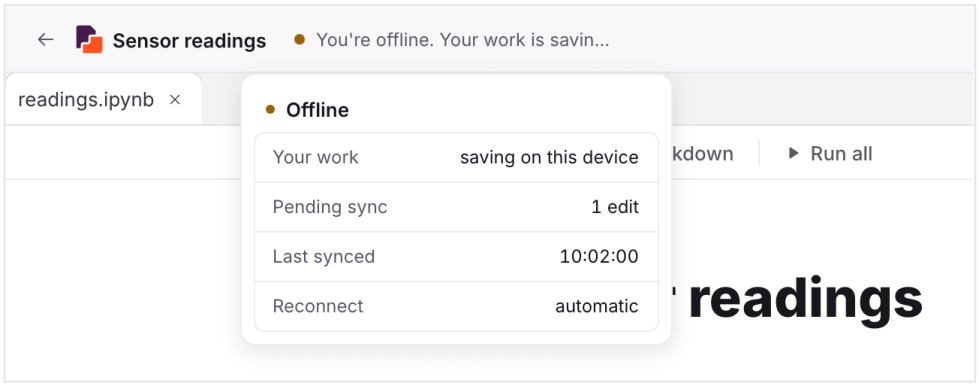
The review before you submit.



Your receipt.

If your connection drops

Keep working. Your edits are saved on your device and sent when you are back online.



The workspace while offline.

You see	What is true
Connected	Everything is live.
Connection unstable — your work is saving (live features paused).	Your edits still reach the server.
You're offline. Your work is saving to this device and will sync when you reconnect.	Edits are stored in this browser and sent when you are back.

Editing keeps working
Every keystroke is saved in your browser first. Even a reload while offline does not lose it.

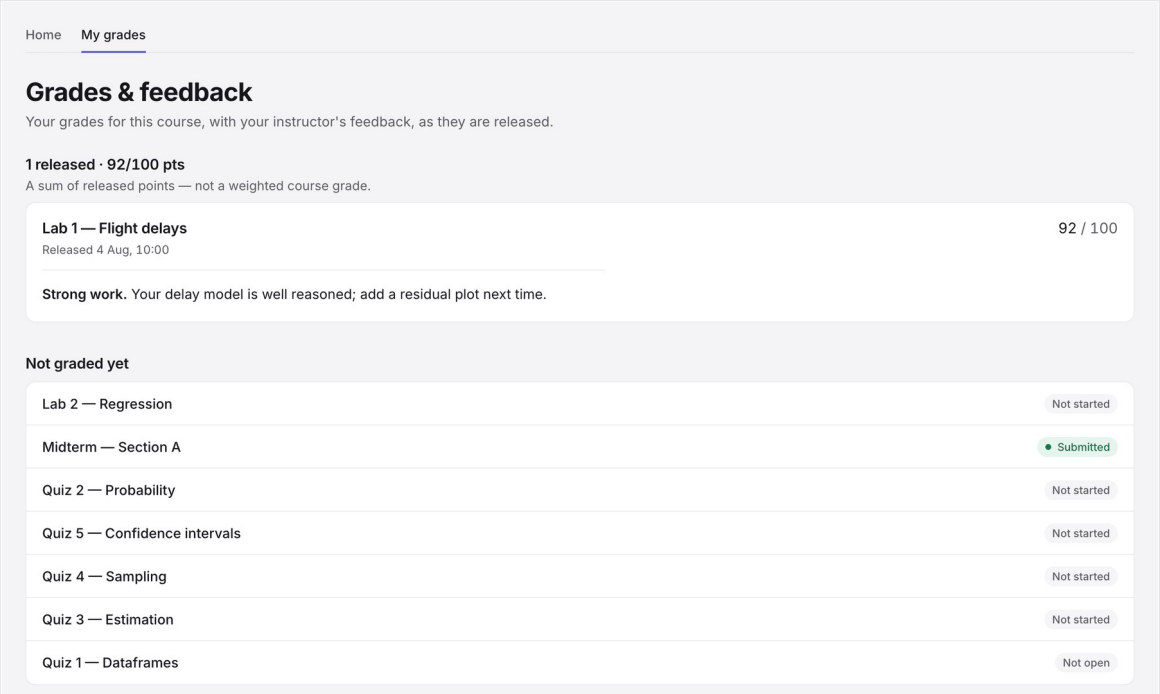
Running needs a connection
Your code runs in the data centre. Nothing is queued: press Run again when you are back.

The countdown stays right
It follows the server. Changing your system clock cannot move it.

You can still press Submit
It is stored on your device and sent when you reconnect. It cannot hand in twice.

OFFLINE AT THE DEADLINE?
The server still submits your work automatically, from what it has received. Reconnect as soon as you can, and tell your instructor if something is missing.

Grades and feedback



My grades: released grades with feedback, then work not graded yet.

Grades appear when released
Until your instructor releases a grade, your work shows as Submitted and nothing else.

The total
A plain sum of the points released so far. It is not a weighted course grade.

Where to look
Open the course, then **My grades**. Released work shows the score and **See feedback**.

Your project stays yours
Your project remains after you hand in. Changes you make later are not part of the submission.

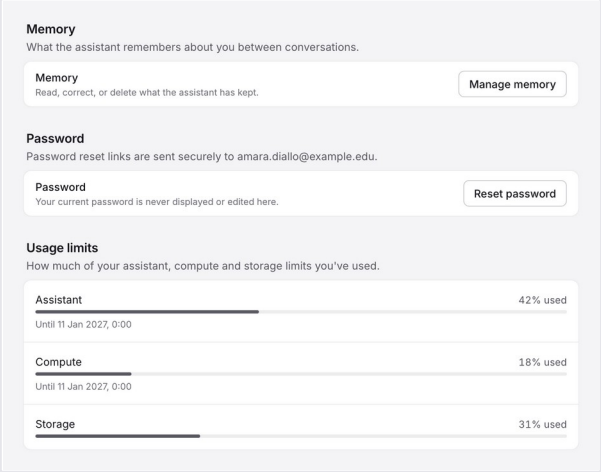
06

Reference

Usage limits, tips, keyboard shortcuts, troubleshooting and help.

Usage limits

Your workspace gives you an allowance of the assistant, compute and storage. The assistant and compute allowances are for the term: they run until a date, and they do not reset before it. You see each one as a percentage, with that date beside it, in the account menu behind your avatar under **Usage limits**, and in Personal settings.



Usage limits, in Personal settings.

Assistant

At the limit, the agent and suggestions pause. Past chats stay readable.

Compute

At the limit, new runtimes are refused. A runtime you already have keeps running, and an assessment that starts your compute for you still gets it.

Storage

Counts every project you own, including what is in the trash. At the limit, nobody can add files to your projects until you delete some for good.

Beside a limit	It means
Until 11 Jan 2027, 0:00	Your allowance runs until then: midnight at the end of Sunday 10 January. It does not top up each week or month, so what you use comes off the one total.
Expired 11 Jan, 0:00	The allowance has ended. What it covers is not available until your workspace sets a new one.
Starts 28 Sep, 09:00	The allowance has not begun. What it covers is not available until then, even though you have used none of it.
No date	Storage has no date. It is a standing limit, and does not run out with the term.

MAKE IT LAST THE TERM

An allowance that does not reset has to last until its date. Stop a runtime when you finish; one you forget stops by itself once it is idle. Reaching a limit is not an error and nothing is lost, but only your workspace admin or your instructor can arrange more.

Tips worth knowing

To	Do this
Leave a long job running	Press **Run all** and close the tab. It finishes on the server. Chapter 3 explains.
See two things at once	Drag a tab to an edge of the workspace. Chapter 2 shows how.
File a project	On Home, drag its card onto a folder.
Ask about an error	Press **Explain this error** beside a failed output.
Complete as you type	Tab completes a name. Shift + Tab shows its documentation.
Undo a deleted cell	Press **Undo** on the message, or Z with a cell selected.
Hide a long output	Press O with the cell selected. Press it again to show it.
Upload a whole folder	Drag it from your computer onto the file list.
Keep a copy of a notebook	Ctrl/⌘ S in an open notebook downloads it as .ipynb.
Make compute last	Press **Stop** in the Runtime panel when you finish. An idle runtime also stops by itself.

Keyboard shortcuts

Press H with a cell selected to see the full list inside Ai8. Press Esc first if you are typing in the cell.

When a cell is selected	Keys
Run and select the next cell	Shift + Enter
Run	Ctrl/⌘ + Enter
Edit the cell	Enter
Select the cell above or below	↑ ↓ or K J
Insert a cell above or below	A B
Change to code, Markdown, raw	Y M R
Copy, cut, paste below	C X V
Delete cell	D D
Undo the last cell change	Z
Hide or show output	O
Interrupt the kernel	I I
Show all shortcuts	H

While typing, and anywhere	Keys
Leave the editor	Esc
Complete, or indent	Tab
Show documentation	Shift + Tab
Comment or uncomment lines	Ctrl/⌘ + /
Undo, redo	Ctrl/⌘ + Z, + Shift + Z
Bold, italic in Markdown	Ctrl/⌘ + B, + I
Download .ipynb	Ctrl/⌘ + S
Command palette	Ctrl/⌘ + K
Rename the selected file	F2
Move the selected file to trash	Del

Troubleshooting

If	Do this
You cannot find where to sign in	Go to **app.ai8.io** and bookmark it. The invitation link only creates your account.
Run does nothing	Open the Runtime panel. Starting means a machine is on its way. If it asks, choose a compute size. If you are offline, run again when you reconnect.
“You have 2 runtimes running”	Stop the runtime in a project you are not using, then run again.
Your runtime stopped while you were away	It was idle, so it stopped by itself. The Runtime panel says when and why. Outputs are saved; run the cells again for the variables.
A cell says the runtime stopped before it finished	It reached the time limit of your compute size, somebody stopped it, or it ran out of memory. Run the cell again.
A cell stopped and the kernel restarted	Your code probably used more memory than your compute size allows. Load less data, or pick a larger size if you have one.
A file your code made is not listed	Open the ··· menu in the file list header and choose **Refresh files**.
An output says “Source changed”	The code was edited after it ran. Press **Run again**.
“Read-only until this notebook connects”	Nothing is wrong. Editing arrives on its own in a moment.
You cannot see your grade	Grades appear only after your instructor releases them.
A deadline, attempt or extra-time problem	Contact your instructor. These are theirs to see and to change.

Get help and get in touch

We want to hear from you, whether something is broken, something is unclear, or you have an idea.

SUPPORT

support@ai8.io

Something is not working, or you have a question this manual does not answer.

ONLINE GUIDE

ai8.io/guide/students

The same guidance, searchable, with demos you can try before the real thing.

TELL US WHAT IS MISSING

If Ai8 does not do something you need, or something is harder than it should be, email support@ai8.io. Suggestions from the people using it decide what we build next.

Who else can help

Your instructor

Deadlines, extensions, extra time, attempts, grades, and what is allowed in an assessment.

Your workspace admin

Invitations and accounts, assistant, compute and storage limits, and which environments you can use.

A GOOD SUPPORT EMAIL SAYS

The email address you sign in with, your course and assignment if it is about coursework, what you were doing, what you expected, what happened instead, and roughly when. A screenshot helps. Never send your password.